



Report to: Leeds City Council Scrutiny Board – Adults, Health and Active Lifestyles

Date of meeting: 25 June 2019

Report title: Community Dental Services Engagement - Briefing Paper

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1 INTRODUCTION

- 1.1 Leeds Community Healthcare NHS Trust (LCH) provides a Community Dental Service (CDS) for a range of clients – children and adults who have a learning or physical disability who are unable to access General Dental Practices; people who are dental phobic and children who have become looked after.
- 1.2 The majority of our patients have physical, sensory, intellectual, mental, medical, emotional or social impairment, or more often a combination of these factors. CDS is a referral only service.

2 BACKGROUND

- 2.1 In October 2018 the Trust was awarded a contract for the provision of Community Dental Service (CDS) for the next five years by our commissioner, NHS England. The new specification must be implemented in full by October 2019 and the service is currently in transition, moving to the new model.
- 2.2 The new contract poses some challenges for LCH in terms of adhering to the requirements of the national CDS specification within the contract value. Additional service areas required through the specification include domiciliary care and intravenous sedation which are clear quality improvements that will benefit our patients.
- 2.3 NHS England has agreed that this is now the opportunity for LCH to review the estate and consider sites for closure, which will ensure the enhanced service is deliverable within the cost envelope. The specification makes it clear that the CDS should provide ‘appropriate access to services and facilities in line with the Equality Act 2010’ in venues that are ‘convenient and [offer] easy access to patients’ and that have ‘appropriate resources and equipment.
- 2.4 The Trust currently provides this service from five venues – Reginald Centre, Armley Moor Community Health Centre, Yeadon Community Health Centre, Beeston Hill Health Centre and Middleton Health Centre. If the Trust were to make optimal use of the specialist dental estate only two bases would be required. However we are conscious of the need to promote access and also to ensure there is flexibility to expand the service in the future. The Trust is therefore engaging the public in a proposal to offer the service from three venues

3 CHOICE OF SITES

Locations of current Leeds CDS venues



3.1 The location of current CDS services in Leeds demonstrates that there is a good inner city spread of clinics, and this proximity to the city centre ensures that there are appropriate public transport options to each venue. All venues are well located next to bus stops and served by frequent bus services that take less than 45 minutes journey time from the city centre.

Clinic	Bus service	Bus frequency	Length of journey from city centre
Armley	16, 11, 14	Every 10-12 minutes during clinic opening times	15 minutes
Yeadon	33, 757, 97,		45 minutes
Beeston	1, 64, 64a, 74a, 86a		10 minutes
Middleton	12, 13		25 minutes
Reginald	2, 3		6 minutes

Current clinic utilisation

3.2 The current clinic utilisation is as follows over April 2018 to March 2019:

Venue	Planned utilisation	Actual utilisation
Armley	30%	27%
Beeston	77%	56%
Middleton	70%	30%
Reginald	83%	45%
Yeadon	87.5%	48%

3.3 The Trust has conducted an options appraisal against the estate requirements in the service specification:

'The Provider must ensure that all premises are compliant with the Equality Act and provide:

- *sufficient and suitably located services to meet the needs of the population;*
- *clinics will be accessible by a variety of models of transport including public transport; that have suitable parking and which are accessible to wheelchair users*
- *the number of premises where services are provided must be of sufficient number that would enable equitable access;*
- *appropriate accessibility and accommodation;*
- *the range of equipment required to deliver all commissioned services, including*
 - *tracked hoists to facilitate patients being moved and transferred safely;*
 - *wheelchair recliners and positioning aids;*
 - *child friendly and child safe environments;*
 - *a variety of communication aids;*
 - *facilities for safe treatment of bariatric patients;*
 - *suitable facilities for those patients who require transporting by more than one carer;*
 - *gases for sedation.'*

The scoring criteria were as follows:

- 2 = complete compliance
- 1 = partial compliance due to limited facilities
- 0 = not compliant

	ARMLEY	BEESTON	MIDDLETON	REGINALD	YEADON
Parking staff/patients	2	2	2	2	2
Disabled parking spaces	1	2	2	2	2
Accessible by bus	2	2	2	2	2
Ground floor or full lift access	1	2	2	2	2
Surgery accessibility	2	2	2	2	2
Tracked hoists	2	2	2	2	2
Wheelchair recliner/ tipper/ bariatric facilities	0	0	2	0	0
Child friendly and child safe environments	2	2	2	2	2
A variety of communication aids	2	2	2	2	2
Sedation services/ gases	0	2	0	2	2
Adult changing facilities	0	0	0	2	0
CSSD/ decontamination	2	2	2	2	2
OPG machine	2	2	2	2	2
Intra-oral X-ray machine	2	2	2	2	2
Infection Control	2	2	2	2	2
Co-located with other community based services	2	2	1	2	2
Intravenous Sedation (Recovery room)	0	0	2	2	2
Own reception / wait area	2	0	1	1	2
Number of chairs	2	3	3	3	3
Totals	28	31	33	36	35

3.4 In summary in order to deliver a service that meets the new specification in terms of activity levels, facilities and room for growth the CDS service would require:

- a minimum of 9 chairs,
- 2 sites able to deliver relative analgesia,
- a site for IV sedation
- a site with tipper / wheelchair facilities.

3.5 It is proposed that these sites are specialised centres based at

- Reginald Centre- Children's hub, co-located with other children's services
- Middleton HC – Adults hub with access to wheelchair / tipper, ground floor
- Yeadon HC – the only other site, outside of the South of the city, that has access to 3 chairs and which ensures a spread of venues across the city, to facilitate patient choice

3.6 Other benefits of this proposal include:

- These 3 clinics would provide services across the areas in the city which maps to the patient postcodes. There would be clinics in the West, South and North of Leeds. There are currently no clinics in East Leeds.
- There would be adequate number of chairs to support the model of consultant / specialist led assessment centres.
- There would be no need for refurbishment to any Estate.
- Reception areas will be dedicated and separate, which benefits our patients as due to the nature of their medical conditions often find familiarity easier to manage.
- There would be no reduction in the number of clinics delivered but just relocated which will improve utilisation.
- Savings of £200K which could be reinvested to provide the intravenous sedation and domiciliary care required in the service specification.

4 PUBLIC ENGAGEMENT

4.1 The Trust has commenced a period of public engagement on the following issues:

4.1.1 Rationalisation on three sites

As described above the three dental clinic sites would be the Reginald Centre in Chapeltown, Yeadon Community Health Centre and Middleton Community Health Centre.

4.1.2 Relocation of existing assessment clinics

First appointments with children would relocate to The Reginald Centre in Chapeltown as this is being developed as a children's services hub and may already be familiar to our younger patients.

First appointments for adults would relocate to Middleton Health Centre - this clinic is on the ground floor, is easily accessible and benefits from the Tipper chair for wheelchair users

- 4.1.3 New opening times
The Trust is considering extending clinic opening times to offer more flexibility and some Saturday mornings.
- 4.2 Our leaflet explaining the proposed changes has been sent to all current users of the service. We are seeking views through a short, pull-out, pre-paid questionnaire in the middle of the leaflet. Alternatively users can complete the questionnaire online at:
<https://www.surveymonkey.com/r/LCHCommunityDental>
- 4.3 Five drop-in sessions are planned for users to provide more in-depth about the proposals on the following dates:
- Tuesday 2 July, 9 -11am - Room BF44, Beeston Hill Health Centre
Tuesday 2 July, 3 - 5pm - Meeting Rooms 1 and 2, the Reginald Centre
Friday 5 July, 2 - 4pm - Room AS05, Armley Moor Health Centre
Friday 5 July, 10am - 12pm - Rooms A and B, Middleton Health Centre
Monday 8 July, 9 -11am - Therapy Room, Yeadon Community Health Centre
- 4.4 The deadline for response to our proposals is 26 July 2019. All feedback received will be used to assess how well our plans will meet patients' needs and to consider any possible adjustments to the changes. Results and feedback will also be published on our website:
www.leedscommunityhealthcare.nhs.uk in early August.